

Payroll

Assuring accuracy, efficiency and compliance in the payroll process

Case study

Our case study involves a client whose previous **payroll provider** often sent **inaccurate data**, creating additional work for the internal finance team as they were **unable to trust the integrity** of the information provided.



Chloe Hughes, Head of Payroll here at Smith Cooper, worked with the client to **implement a tailored solution** to simplify the payroll process, whilst ensuring **accuracy, efficiency** and **compliance**.



As a result, we took the burden of **payroll** off the finance team entirely, **streamlining the process**, meaning they could focus on what was important – **their business**.



Get in touch

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Background

Our client often received inaccurate data from their previous payroll provider, meaning each month they would need to check payslips to amend any discrepancies. This was a time consuming and unnecessary process, as the client should have been able to trust the reports they received.

Furthermore, the reports that the client received were not in a workable format, meaning the finance team spent a lot of time manipulating the data, having a knock-on effect on the wider organisation.

As a result, the client took it upon themselves to acquire additional payroll knowledge, as they were not confident in the ability of their provider, again consuming valuable time that should have been invested elsewhere in the business.

How we helped

Chloe Hughes, Head of Payroll here at Smith Cooper, worked alongside the client to address the issues they had encountered with their previous provider. She was able to create and tailor a specific report which allowed them to extract the necessary data efficiently and accurately, saving a lot of time, assuring accuracy and streamlining the entire payroll process.

The result

As a result, our client was able to trust the integrity of the data they received each month, assure compliance and take the burden of payroll off the internal finance team, meaning they could focus on what was important – their business.

Payroll processing can be time-consuming especially if you don't have the time, money or resources for a dedicated payroll department. Our holistic payroll service can manage your entire payroll process for you, in house, and on time. This includes everything from informing HMRC of new employees, to creating employee payslips.



GET IN TOUCH

Chloe Hughes is Head of Payroll at Smith Cooper, and has extensive experience providing a range of businesses with bespoke payroll solutions. Striving to ensure that the solution we provide is of the highest quality and that our clients remain compliant in the ever-changing world of payroll legislation, Chloe and the wider payroll team offer responsive, tailored solutions that meet the needs of each individual business.